

The PICKLE BARREL – Banquet Halls

The Rose Room at 5941 Leslie Street, North York 416 493-4333

The Harold Soupcoff Room at 5000 Highway #7 East, Markham 905 470-7400

Email banquetinfo@picklebarrel.on.ca

Frequently Asked Questions

Can I bring my own liquor or wine?

The law prohibits customers from bringing in any outside liquor, however, we have a full bar available for your enjoyment & we will add the cost of any liquor consumed onto your bill. There is no extra charge for a bartender.

How late can my party run...how long do I have the room?

The Rose Room standard time slots are from 9 am to 4 pm and 4 pm until 12 midnight. A typical morning brunch would start at approximately 11 am, ending no later than 4 pm. An evening event would require a set-up time from 4 pm for a banquet that starts at 6 pm or later. Arrangements can be made for different start times and later end times, depending on prior bookings.

The Harold Soupcoff Room Evening functions start at 6:30 pm and allow until 1 am, however typically parties end by 12 midnight and can begin slightly earlier. Our morning functions can start as early as 7 am for corporate events. Brunch on weekends have a time slot of 11 am to 3:30 pm. We are, however, flexible with different start times.

Is the room easily accessible? Is there an elevator?

The Rose Room at 5941 Leslie St. has one entrance only, that is down the stairs. There is no elevator. However, the washrooms are on the lower level directly across from the banquet room for your guests' convenience. Equipment may be loaded in through the rear door, which leads to the top of the stairs.

The Harold Soupcoff Room at 5000 Highway #7 East has a private entrance with convenient free parking. There are no stairs so this venue is wheelchair accessible.

Is there any music available in the room? Can I bring in a d.j. or live band?

There is no music in **The Rose Room**. You are welcome to bring in your own music, be it a c-d player, d.j. or live band. Any and all equipment including cables and extensions must be supplied by your entertainer or yourself. There is a dance floor for your enjoyment and several wall outlets for your use. We will happily arrange and supply a d.j. for you, please inquire for pricing.

The Harold Soupcoff Room has music piped in and you can bring your own cds to play in our DVD player.

Do you have a microphone or any audio visual equipment?

The Rose Room does not have any audio-visual equipment available, but you are welcome to bring in whatever you require.

The Harold Soupcoff Room has an overhead projector, screen, DVD player, laptop compatibility, wireless network and a microphone. You must bring proper computer cables for hook-up.

Do you have a podium?

The Rose Room has a podium.

The Harold Soupcoff Room has a podium.

Can I bring my own cake?

Yes, but no other outside food may be brought in due to health regulations.

Can I take home leftover food?

When you have a buffet style banquet, our policy is that all leftover food remains the property of the Pickle Barrel, we are providing you with a replenishable buffet while your guests are eating.

When do I have to let you know my final numbers?

One week (at least seven days) prior to your event, we must have your guaranteed final number. It is important for planning & ordering purposes that you be as accurate as possible. You will be billed on the day of, for the number of people you confirm at this time.

Is there a discount for kids?

The Rose Room – with the exception of the Kid's Menu, kids under ten are half price & kids under two and under are free.

The Harold Soupcoff Room - kids four and under are half price.

When is the balance due for my party invoice?

Your bill will be presented to you at the conclusion of your party and is due and payable at that time. Sorry, no personal cheques! We accept Visa, Mastercard, Amex, Debit & Cash.

How soon do I have to book the room to get my date?

Dates are first come, first serve, so if you are particular about your special date, it is better to act quickly to avoid disappointment.

What do I have to do to secure the date?

The Rose Room requires a \$1,000 non-refundable deposit and the completion of a contract required.

The Harold Soupcoff Room requires a \$1,000 non-refundable deposit and completion of contract required.

What happens if I have to cancel?

Sorry...deposits are non-refundable.

Can I book the room for fewer than the minimum guests noted?

NOTE: (The Rose Room-minimum guests 60, The Harold Soupcoff Room-minimum guests 75)

Sometimes concessions can be made for lower minimums in slower times, last-minute bookings or on weeknights.

Can I decorate? Yes. Please use masking tape only, to ensure that there is no damage done to our walls.

Do I have to have security?

As host of the party, you are responsible for the behaviour of your guests. We are not available to help supervise your guests, although we will be sure to discreetly let you know if we see something that requires your attention. With teen parties, we suggest a minimum of one adult for every ten kids for supervision purposes. It may be advisable for you to arrange security, so that you are able to also enjoy the event worry-free. We can assist with security arrangements and add the cost to your final invoice.

I have vegetarian/kosher/food allergy guests. What can I do to accommodate them?

We do allow you to bring in kosher food for your guests and will then charge you a service charge of \$10 per kosher guest/meal rather than the full menu price. Menu exchanges can be made when arranging your party, to accommodate vegetarian guests. If one or two of your guests have special dietary concerns such as an allergy, a **pre-arrangement** can be made with the Banquet Manager to provide a special plate at time of service.

Will there be staff there or is it entirely self-serve?

Each party will have an on-site chef as well as a minimum of one server/bartender and a Manager or Supervisor. Your numbers will dictate how many staff will be provided.

When and how can I view the room?

The rooms are unlocked and can be viewed at any time; however, they will not be set up between events. The Banquet Manager will only be on site if an appointment is prearranged. Please contact the Manager if you want to see the room set up and ready for a party. This will give you a much better idea of how it could look for your own special event.